



WOKINGHAM BOROUGH COUNCIL

Annex A Evidence

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wokingham
safeguarding children board



Wokingham Safeguarding Children Board

Annual Report 2014-2015

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Foreword

Welcome to the Annual Report of Wokingham Safeguarding Children’s Board for 2014/15. This report provides an account of the work undertaken by the Board and its multi-agency partners over the last year and the extent to which it is making a difference in terms of safeguarding children and young people and the effectiveness of front line services. Our vision is that every child and young person in Wokingham grows up safe from maltreatment, neglect and crime. We aim to sustain a strong safeguarding culture and arrangements where the focus is firmly on the experience of the child or young person and their journey to getting early help and support. This report seeks to summarise the journey of the Board over the past year to become more effective and to better evidence its impact for children and young people.

I was delighted to start as the new Independent chair of Wokingham’s LSCB in October 2014. I met with as many partners and Board members individually as I could, to find out their views about how the impact of effectiveness of the Board could be improved and their views on the key issues and challenges for safeguarding children in Wokingham. The priorities were reviewed initially then revised again in March. Five priorities were agreed by the Board for 2015-16. These were:

- Preventing and responding to Child Sexual Exploitation;
- Reducing the impact of Domestic Abuse;
- Listening and acting on children’s and parent’s views;
- Ensuring the impact and effectiveness of the Safeguarding Children Board; and
- Ensuring Workforce Development across the partnership including in the private, voluntary and independent sector.

Some of the highlights for me over the past nine months include:

- Hearing the voices of domestic abuse survivors at one of the series of Challenge Sessions held with agency partners in our key priority areas;
- Hearing young people’s individual stories at the recent event held by young people and staff within Targeted Youth Services, these were really inspiring;

- Meeting with front line staff across the partnership at various learning events and hearing about how staff learning and development opportunities have changed their practice with individual children and families;
- Securing additional resources and capacity from the Local Authority and Health to deliver the significant improvement which was needed to strengthen the impact of the Board;
- Seeing the significant increase in member contributions at Board and sub-group meetings and the higher level of challenge, support and creative thinking now evident.

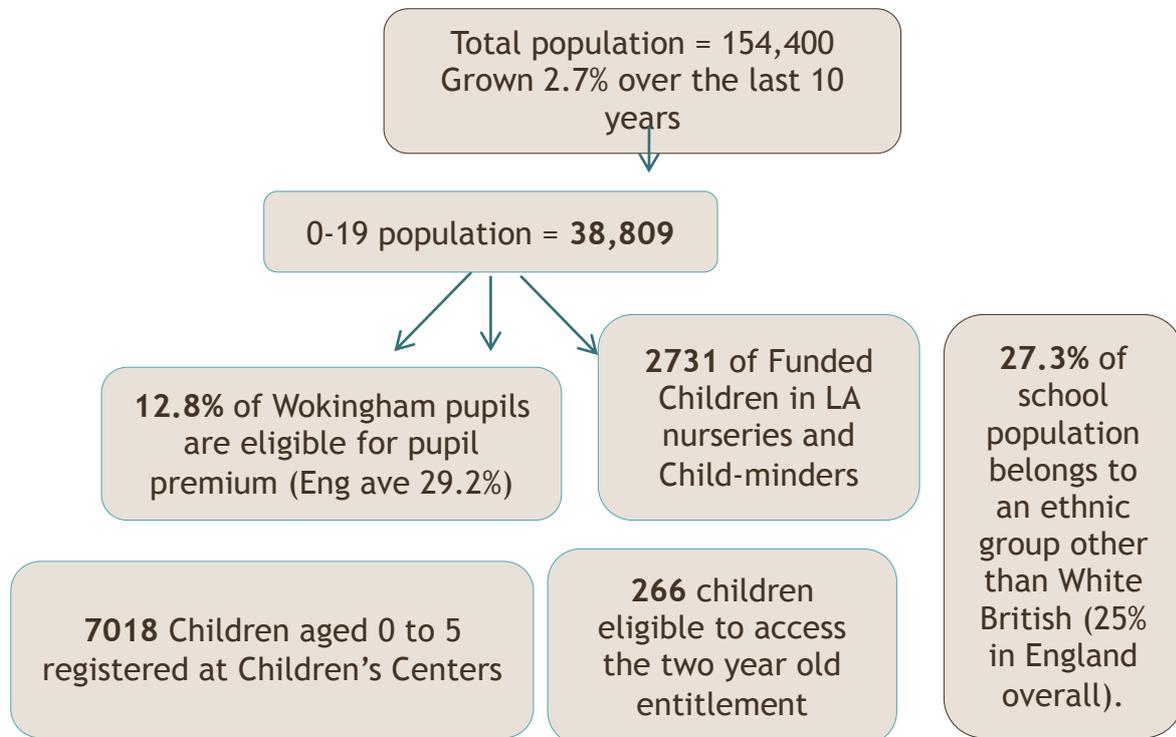
Although it is clear that there was a high level of commitment across the partner agencies in the work of the Board and its sub-groups previously, there was not always the evidence to show the added value the Board was giving local people and accountabilities were not as clear as they needed to be. Since that time the Board arrangements have been streamlined to accelerate the rate of progress and to strengthen the information available to the Board on the quality and performance of local services in safeguarding children and to drive and inform the Board's priorities. We now have a shared view across the partnership about the work which remains to be completed, for example, in relation to Child Sexual Exploitation, Female Genital Mutilation and further strengthening involvement of young people in the work of the Board. However, we are now in a very different place than we were nine months ago and I look forward to our progress being confirmed by Ofsted in due course. I hope our collective efforts will be seen as making good progress to achieving a 'Good' rating and our ambition is to become an 'Outstanding' LSCB.

I would like to thank and recognise the contributions of the LSCB Team, Lay Member and Sub-Group Chairs and members who play a huge role in delivering the Board's priorities and in supporting and challenging agency practice.

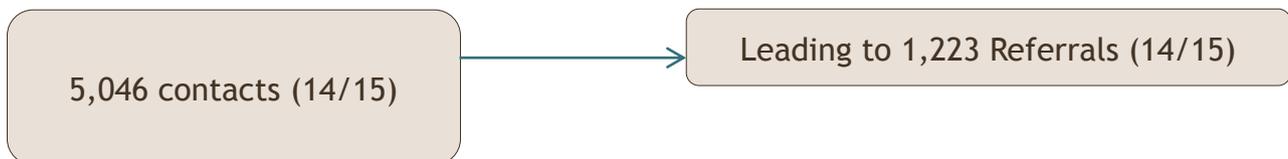
Fran Gosling-Thomas
Independent Chair, Wokingham Local Safeguarding Children Board

Local context

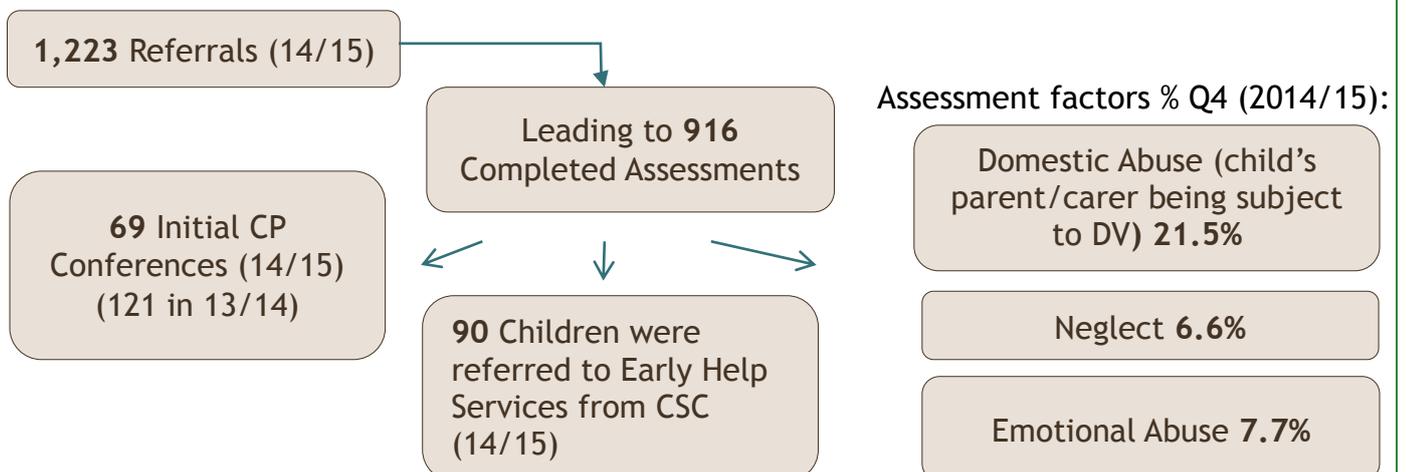
Wokingham is an attractive Borough with excellent road and rail links, good schools and low levels of crime. It is attractive to families and residents who enjoy a high quality of life.



What's coming in our Children's Services front door?



What happens next?



Our Board

This report aims to provide an overview of the performance and effectiveness of local services with regard to safeguarding children in Wokingham, as required in Working Together 2015. It aims to identify examples of multi-agency and single-agency good practice throughout the financial period 2014/15; the work of the Sub Groups; areas of weakness and actions proposed to address them in 2015/16.

Wokingham's Local Safeguarding Children Board (LSCB) works hard to make sure that key agencies work together to keep local children and young people safe. (Current membership is attached as Appendix 3). Our job is to safeguard and promote the welfare of children, and ensure the effectiveness of what is done by each agency that works with children.

Board partners financially contribute specifically to the LSCB to enable it to operate and undertake work against the priorities. Information relating to financial contributions can be found in Appendix 5.

Wokingham LSCB meets five times per year. During these meetings updates on the work against priorities are discussed, performance and audit information is reviewed and emerging issues identified. The Board also convenes at least once a year for business planning sessions. These sessions allow us to review our impact and to review recent performance data and audit evidence which help set our priorities for the coming year. In March 2015 we revised our Business Plan to include the following five key priorities:

- Priority 1** Preventing and responding to child sexual exploitation
- Priority 2** Reducing impact of domestic abuse
- Priority 3** Listening and acting on children and parent's views
- Priority 4** Ensuring the impact and effectiveness of the Board
- Priority 5** Ensuring workforce development

In addition, the Board set out its intention to host four challenge sessions to scrutinise and hold partners to account on key issues for the Board which we know affect the lives of children in the Borough. The first session was held in March and focused on Early Help, the second will focus on Domestic Abuse, the third on Learning and Development and the fourth on Child Sexual Exploitation.

Wokingham is one of six Unitary Authorities in Berkshire and as such we endeavour to work collaboratively with our neighbours to ensure a joined up approach to safeguarding concerns. We are members of three Pan Berkshire Sub Groups: Policy & Procedures Sub Group, Section 11 Sub Group and the Child Death Overview Panel. We are also members of the West Berkshire Serious Case Review Sub Group and host the West Berkshire Learning and Development Sub Group. In addition, we have four Sub Groups which are Wokingham specific: Quality & Performance Sub Group; Communications and Engagement Sub Group; Child Sexual Exploitation Strategic Sub Group and Child Sexual Exploitation Operational Sub Group. The WSCB Structure chart can be found at Appendix 4.

The Thames Valley LSCB Business Managers and Chairs meet regularly to ensure concerns, issues, impact and processes are shared. The LSCB has clear links with Wokingham's Children and Young People's Partnership and the Health and Wellbeing Board. A protocol between the LSCB and these two partnerships exists to ensure we work effectively together.

Our Priorities

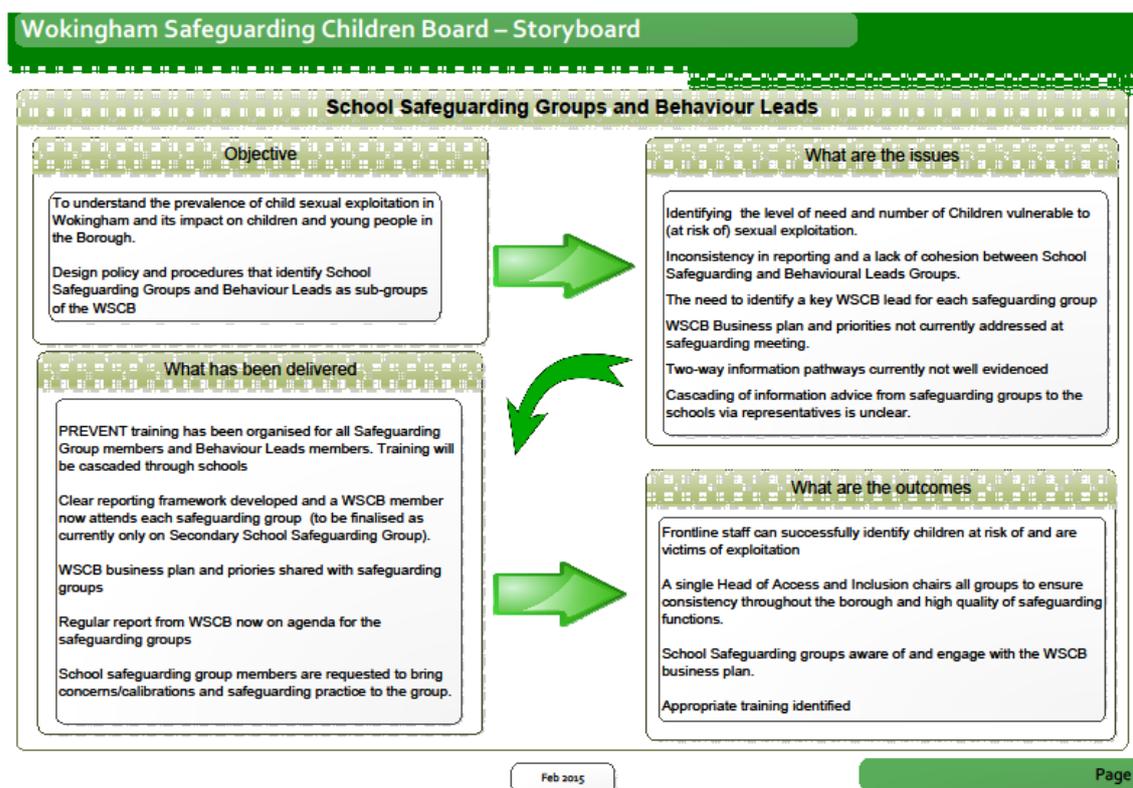
Priority 1: Preventing and responding to child sexual exploitation

Aim: We will develop a shared understanding of the nature and prevalence of CSE in Wokingham and across borders and its impact on children and young people in the Borough.

Success criteria and evidence to support our assertion we have met the criteria:

- Multi-agency CSE Strategic Sub Group in place with an agreed local CSE Strategy. The Terms of Reference for the CSE Strategic Sub Group were revised and signed off by the Board in January 2015 and an updated CSE Strategy is in place.
- Multi-agency Operational CSE Sub Group meets regularly to respond to individual concerns/cases.
- The CSE Operational Sub Group meets monthly. The Missing Children Operation Group always meets directly before the CSE Operational Sub Group due to the overlap in membership of the groups. It also allows cases to be discussed holistically in terms of Missing Children and their risk of CSE.
- Effective communication in place to deliver key messages on CSE to target agencies and shared understanding and commitment is demonstrated. Good working relationships have been formed and this can be demonstrated by the shared responsibility of Chairing duties by Thames Valley Police and Children's Social Care for both of the CSE Sub Groups and the recent roll-out of multi-agency Lottie training. The Communications and Engagement Sub Group Chair receives minutes of the main Board meeting and engages with the Co-Chairs to ensure key messages are disseminated to all agencies.
- Trends and hot spots are identified and cohorts of children and young people at risk and the perpetrators of the exploitation of CSE are identified earlier and targeted for support. The Co-Chairs of the CSE Strategic Sub Group presented an annual CSE report in March to the Board as well as a Missing Children report which included identification of hot spots in Wokingham. The report also highlighted a number of key areas of work including progress on an issue which was raised at the November 2014 Board by one of the Co-Chairs regarding the use and distribution of MCAT in the Borough.
- Service improvements based on our profile and trends are put in place and reported on. The development of the Early Help Hub in Children's Social Care helped to create a clear pathway for agencies that have a concern about a child being at risk of CSE. This process assesses the information, determines initial risk and allows immediate action to be taken to safeguard children. The total number of children identified as being at risk of sexual abuse in Wokingham in January 2015 was 27 compared to 17 in January 2014.

An example of good practice was ensuring schools were engaged in the CSE agenda by setting up a Schools Safeguarding Group as a Sub Group of the WSCB which is set out in the storyboard below.



Priority 2: Reducing impact of domestic abuse

Aim: We will ensure that the particular vulnerabilities of children and families experiencing domestic abuse are understood by Partner agencies and effective multi agency responses are in place. A DA Strategy has been agreed and sponsored by the Community Safety Partnership. The WSCB Business Plan aims to ensure, through championing and challenge, the effectiveness and impact of the strategy.

Success criteria:

- Appropriate training opportunities will be increasingly available and accessible to staff and volunteers.

Training run by Berkshire Women's Aid was identified in November 2014 as requiring improvement. Evidence showed low numbers of staff from all agencies attended domestic abuse awareness training courses (88 people were trained across all agencies during the life of the Domestic Abuse Strategy). Work between BWA and the DA Officer has led to additional Level 1 training being made available and Level 2 training is currently being rolled out targeted at MARAC officers and referring officers only.

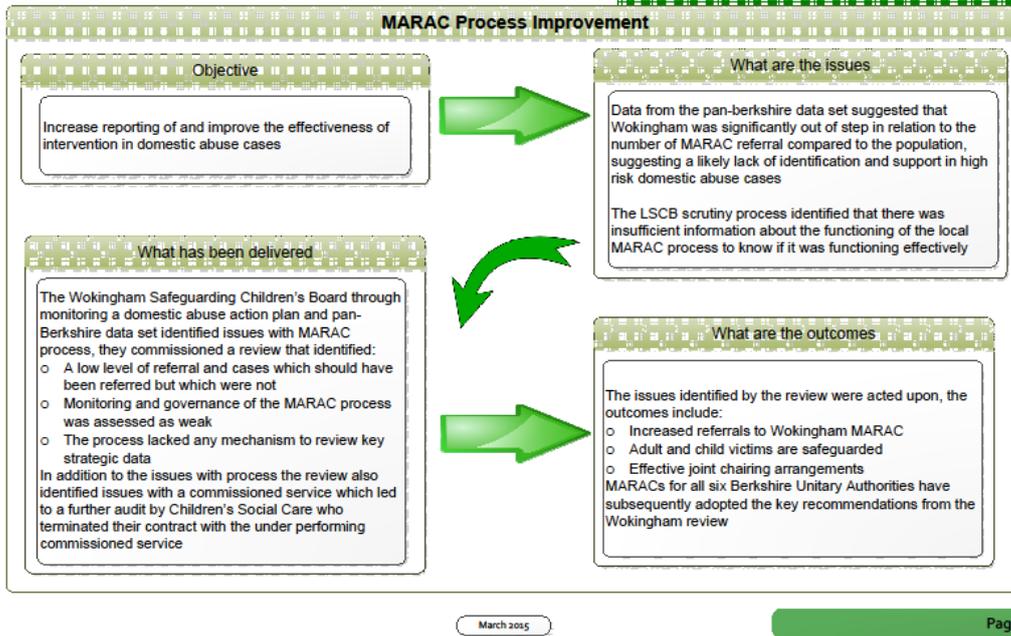
- Training content will be responsive to local and national learning.

The review of Berkshire Women's Aid training also highlighted that not only was there not enough training but that it wasn't considered to be of good enough quality. The format of the

MARAC/DASH training has now been extended to a three hour session rather than two hours to enhance people's understanding of the referral process into the MARAC as the number of referrals is historically low in Wokingham – 80 referrals into BWA during 2014/15 period.

- Confidence that the right children are subject to plans with greater confidence in earlier CIN and Early Help.
357 DA notifications were discussed by Children's Social Care since October 2014 until April 2014 which ended up in 65 assessments. It was noted there had been a dip in the number of referrals in March but this was picked up quickly and raised with Thames Valley Police colleagues. It was thought the low number of referrals was due to a staffing issue in TVP which had led to a 3-4 week backlog in risk assessments. A plan was quickly put in place to rectify the issue and is now working but subject to monitoring to ensure children referred to CSC where DA is a factor are picked up through the Early Help Hub quickly.
- Evidence of successful Early Help & DA service intervention.
The Health and Wellbeing Board and the WSCB have a shared objective on domestic abuse which enabled public health to fund a Kick Fit class originally promoted at a local children's centre in one of Wokingham's most deprived areas, Norreys Estate, as Public Health Outcomes Framework data by ward and work with local schools and survivors of domestic abuse had identified this area as requiring support. It was promoted as a keep fit class but it included self-protection tips and advice about staying healthy and protected. The group is open to everyone but it helped identify 13 new people at risk of domestic abuse in the Borough. The group is now running itself after the initial six week period with Public Health continuing to fund instructors.
- % reduction in re-referrals for children where DA is the cause of potential harm.
BWA ran a new perpetrator programme in 2014/15 for families where DA was a factor and where a child was involved. It is delivered by a male worker specifically trained to deliver this work and has resulted in less than 5% reoffending. Anecdotally, 75% complete programme. They are currently looking at ways to increase the offer.

The improvements made to the MARAC process over the past year can be seen in the storyboard overleaf.



Priority 3: Listening and acting on children and parents views

Aim: We will ensure that Partners prioritise listening and acting on children and parents views and that the Board will demonstrate accountability to children and families for their right to be safe and have their welfare promoted.

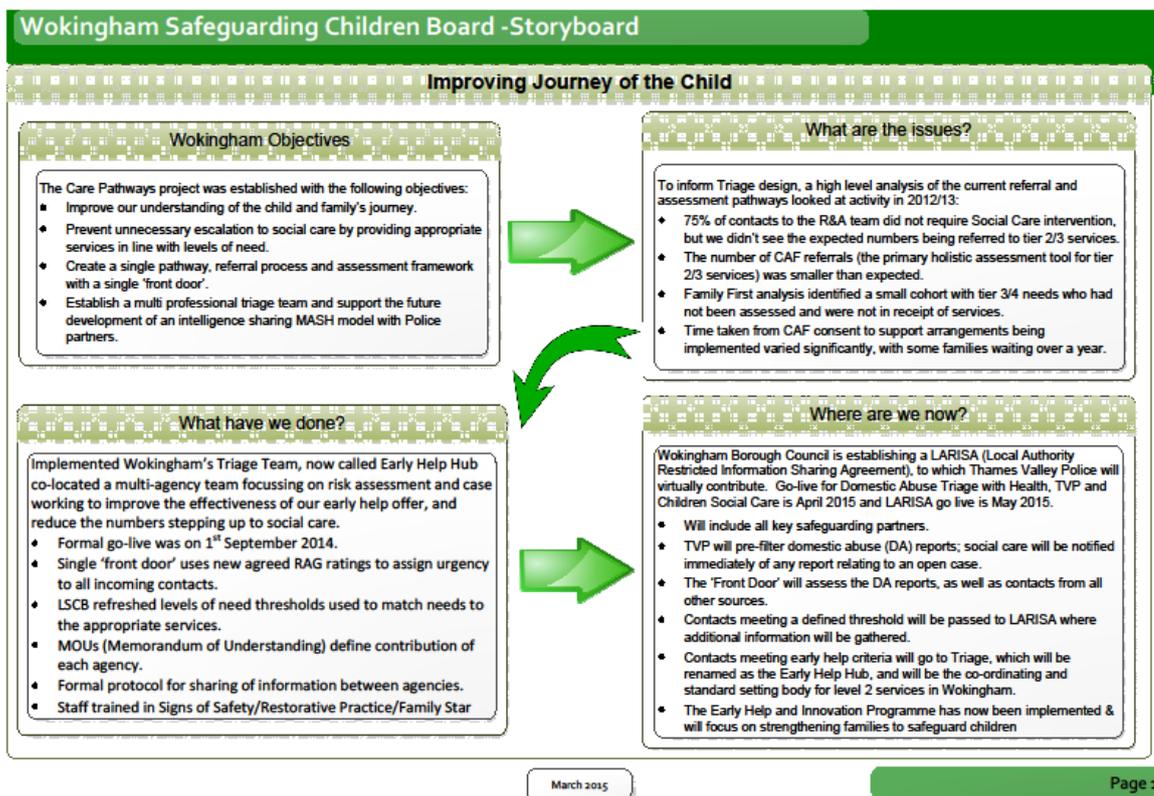
Success criteria:

- Signs of Safety training increase the number of families who state they feel they have been listened to and their views were taken into account.
Regular updates on the WBC led Innovation Project and Signs of Safety training has included examples about how the voice of the child was captured using the Signs of Safety approach to assessment. One example highlighted was the 'Three Houses' model, which is part of the Signs of Safety approach, helping a young child to identify domestic abuse as an issue within the family.
- Feedback demonstrates an increase in the percentage of children attending and actively participating in conferences and reviews.
WBC commissioned NYAS, an independent organisation who give a voice to children and young people, to carry out return interviews with children who have been missing.

- Business planning reflects better engagement and consultation with children and young people.

The Board has worked hard this year to actively engage and consult children and young people about the work of the Board. A Young People’s Version of the Annual Report 2013/14 was written by and presented to the Board in March 2015 by two Young Commissioners employed by WBC. Consultation with School Council representatives and a youth group was undertaken about how they would like to engage with the Board and all their suggestions were agreed by the Board in March 2015 and incorporated into the revised Business Plan 2015/16. The Communications and Engagement Sub Group, which includes membership of a Young Commissioner, has begun developing a new Strategy aimed at getting the voice of the child into key messages to partner agency staff from the Board and is focusing on innovative ways of listening to children and young people in the Borough, such as setting up a Twitter feed.

Below is an example of how the journey of the child is improving by listening to the voice of the child and families who receive services from Board partner agencies.



Priority 4: Ensuring the impact and effectiveness of the Board

Aim: we will ensure the effectiveness of inter-agency activity to safeguard and protect children and young people, through robust monitoring, scrutiny and challenge and identification of risk.

Success criteria:

- Board and Sub group members can speak confidently of the individual and collective impact of sub groups on the inter relationships between actions and work streams.

The Chair's Foreword and the Lay Member Perspective is representative of the comments captured in Board meeting minutes since November 2014 that the Board is now more effective than previously. One example of the work of the Sub Group impacting on inter relationships is the improvement in the number of health reviews for Looked After Children. The Quality and Performance Sub Group reviewed a new dataset in January 2014 which showed poor performance around timely completion of LAC health reviews – approximately 50%. This was raised through the Q&P Sub Group report at the next Board meeting and members debated the possible reasons for this performance. It was logged on the Concerns Log and work was carried out between the Clinical Commissioning Group, Berkshire Healthcare Foundation Trust and Children's Social Care to understand the reason for this poor performance. The issue was kept on the agenda for a further two meetings and on the Concerns Log until it was discovered to be the result of an administrative error. The issue has now been rectified. Another example is the challenge sessions members agreed to hold during 2015. The first challenge session was on Early Help and helped to highlight areas of good practice, such as the introduction of the Early Help Hub and daily Triage virtual meetings between the DA representative from Thames Valley Police, a social worker and a representative of Berkshire Women's Aid co-located within the Early Help Hub. It also highlighted areas of risk which were added to the Concerns Log, such as the need to test the referral processes to ensure it works well, which will be incorporated into the next Q&P audit plan.

- More effective Board and sub group Business planning and action through co owned and clearly identified priority risk and assurance issues.

The WSCB was restructured to five Board meetings per year and the Executive was dissolved to ensure all members contributed to discussions. Sub Groups were restructured and brought back to a local level or West of Berkshire level where it was deemed progress was not being made. For example the West Berkshire Performance Sub Group; Wokingham Quality Assurance and Wokingham Monitoring Sub Groups are now the Wokingham Quality and Performance Sub Group. Terms of Reference for the Board and all of the Sub Groups have been revised. Good attendance at Board meetings has been maintained and Sub Group Chairs have been working hard to ensure good attendance from a range of partner agencies at their meetings. Five key priorities with success criteria have focused Board members on the key issues.

Priority 5: Ensuring workforce development

Aim: We will ensure that Partner agency staff are well supported and equipped to identify and respond effectively to the safeguarding and protection needs of children, young people and families through quality workforce training.

Success criteria:

- Partners evidence commitment to training which responds to the learning and development needs of their organisation and staff.
Thames Valley Police increased their financial contribution to the WSCB this year to support Lottie training to be rolled out across all agencies. In April the WSCB hosted a multi-agency staff awareness session and approximately 40 staff from different agencies attended. We intend to hold more sessions in the future. The Board also intends to hold a Learning and Development Challenge session later in the year to better understand what training is being delivered on a single agency level to enable the Learning and Development Sub Group to offer the necessary safeguarding training.
- Partner agencies have access to sufficient learning and development opportunities to meet their agency's needs.
In 2014 22 sessions were held equating to 92% of planned programme. 355 candidates attended equating to over 16 candidates per course.
- WSCB training is adaptable and responsive to local and national learning.
A training programme was developed by the Learning and Development Sub Group in April each year according to identified need by different agency representatives; Board priorities and national priorities.
- WSCB training is accessible to, and accessed by, the breadth of partner agencies.
1034 candidates completed the multi-agency Universal Safeguarding Course e-learning course. 73 candidates completed the CSE e-learning course. 21% of candidates who started the course completed it which has highlighted the need to review the e-learning package.
- Partner agencies staff report greater confidence and effectiveness in safeguarding and protection practice.
In 2014 53% of people attending training felt there was a significant or very significant immediate impact of the training. 45% felt there was some immediate impact.
- Partners grow in confidence that the right children are gaining the right support at the right time.
This is evidenced anecdotally at Board meetings but the Learning and Development Sub Group is working further on evidencing impact next year.
- Partner agencies identify the impact of changes to practice and culture within statutory agencies reflecting the learning from multi-agency SCR's.
WSCB did not have any SCRs this year but a practice review into Child A was conducted and lessons learned were implemented and shared at a multi-agency learning event attended by over 50 professionals. The SCR Sub Group has discussed agreed to share the learning from any SCRs in the West of Berkshire across all three localities as the need arises. Another practice review was commissioned into Child B as it was agreed there was multi-agency learning opportunities to be gained from this case.

Ongoing Challenges:

In addition to working on the five priorities there have been a number of challenges raised at LSCB meetings throughout the year which are ongoing. These include:

- Ensuring children in care receive their health review on time. This has been illustrated as a good example of the impact and effectiveness of the Board over the past year as it was an issue which was identified through the work of the Quality and Performance Sub Group and remediated through multi-agency working and regular updates at the Board.
- Members identified that the Board did not have an independent school representative to ensure all schools in the Borough, including free schools; academies and private schools, are kept abreast of safeguarding information. The Head of a local private school agreed to take on this role and will begin in September.
- CCGs identified the need to assess GP safeguarding training following an audit which reported only 86% of surgeries which responded to the audit reported practice staff were up to date and compliant with required training. This is regularly reviewed at the Quality and Performance Sub Group and is an ongoing issue.
- Whilst WSCB has not had a case which met the threshold for a Serious Case Review members are keen to ensure learning from any case which does meet the standards we strive to meet is disseminated appropriately. WBC identified a case 'Child B' and Board members agreed to commission a practice review to identify what went well, what could have worked better and what were the learning points. This review will be carried out later in the year.
- To enable the Board to effectively monitor the progress of the concerns raised by partner agencies a Concerns Log has been established and is reviewed at each Board meeting. A copy of the latest Concerns Log can be found in **Appendix 6**.

Our Compliance with Statutory Functions

Statutory Legislation

Section 13 of the Children Act 2004 requires each local authority to establish a Local Safeguarding Children Board (LSCB) for their area and specifies the organisations and individuals (other than the local authority) that should be represented on LSCBs. Our current membership is listed in the appendices.

The core objectives of the LSCB are as set out in section 14(1) of the Children Act 2004 as follows:

- a) to co-ordinate what is done by each person or body represented on the Board for the purposes of safeguarding and promoting the welfare of children in the area,
- b) to ensure the effectiveness of what is done by each such person or body for that purpose.

The role and function of the LSCB is defined by Working Together to Safeguard Children 2015, and key extracts can be found in the appendices.

Work of the Sub Groups

Policies and Procedures Sub Group

The Policy & Practice Sub Group exists to develop policies, procedures and protocols in the areas of child protection and safeguarding. It also reviews research and central government guidance on the protection of children, along with issues arising from serious case reviews and ensures (through Board representatives) that Local Safeguarding Children Boards are advised about revisions that are needed / underway to policies and procedures.

The attendance summary for 2014/15 is below:

		Attendance	Apologies
Local Authorities	Slough	4	0
	RBWM	2	0
	West Berks	2	1
	Reading	3	1
	Wokingham	4	0
	Bracknell	4	0
Health	H&WP NHS	2	0
	BHFT NHS	2	0
	RB NHS	4	0
	CCG	2	1
Police	TVP	3	1
Education	Schools	0	0
Adviser	TriX	2	2

Achievements

The sub-group began development of a new chapter relating to Child Sexual Exploitation utilising an example from Sheffield and incorporating learning from TVP involvement in Operation Bullfinch. Revised procedures, documentation and a flowchart in relation to Hospital Discharge following concealed pregnancies were approved, incorporating learning from a SCR within Berkshire.

Two regular updates to the Tri X procedures were progressed during the course of the year in July and November 2013, with details of the developments and changes identified for all users on the front page of the Berkshire SCB Procedures website. A meeting took place in February 2014 between the new Chair of the Sub Group, the Slough Business Manager and representatives from Tri X preparing the ground for a transfer of Consultant responsibility from Alan Torrance to David Walker who will take up the responsibility from Spring 2014. Alan has provided great support to the group since stepping in when his previous colleague sadly died.

The contract with Tri X for delivery of the on-line procedures was extended for 12 months. The tendering and contract management has been delivered on the Sub Group's behalf by the Royal Borough of Windsor & Maidenhead to date. A proposal was made to explore joint commissioning of Children's and Adults' Safeguarding procedures as both services already use Tri X as the provider.

The "Contact Us" hyperlinks were removed from the procedure website following experiences in other local authority areas where members of the public had attempted to use these to report concerns about children. The details of each local authority's Duty and Referral service are available on the procedure website so that referrals are correctly directed.

The Sub Group addressed recommendations identified by Tri X and the Working Together 2013 Impact Checklist to achieve compliance with Working Together 2013. It was agreed that hyperlinks for each authority's Threshold, Assessment and Learning & Improvement Framework documents would be inserted at the relevant points within the procedural guidance.

Key priorities for action during 2015/16:

1. Monitor and review publication by each local authority of documents required for Working Together 2015 compliance.
 - a. Complete a comparative review of Threshold guidance to examine potential for greater commonality across local authority areas
2. Finalise and publish Child Sexual Exploitation procedures, including Indicator Tool.
3. Review redesign of the procedures proposed by Tri X to better reflect the child's journey.
4. Establish consistent representation on the sub-group from colleagues in Education.
5. Review and approve the sub-group Terms of Reference and refine arrangements for feedback from the Sub Group to constituent LSCB Chairs.
6. Finalise revision of procedural guidance in relation to Missing Children following revised ACPO guidance.
7. Complete revision of procedures in relation to Child Protection Conference Complaints.
8. Develop procedures in relation to Female Genital Mutilation.
9. Complete review of the Tri X contract and re-tendering process for delivery of the procedures.
10. Develop reporting mechanism for monitoring accessing of the procedures by practitioners across authorities and agencies to highlight good practice and any areas of vulnerability requiring training or other action.

Learning and Development

In order to fulfil its statutory functions under Regulation 5 of Working Together 2015 an LSCB should monitor and evaluate the effectiveness of training, including multi-agency training, to safeguard and promote the welfare of children.

Wokingham, Reading and West Berkshire LSCBs share a Learning and Development Sub Group whose purpose is to lead the strategic planning and oversees the operational delivery of Learning and

Development (L&D). Wokingham is the lead LSCB for this Sub Group and its aim is to coordinate the provision of sufficient high-quality learning and development opportunities that are appropriate to local needs and have a positive impact on safeguarding outcomes; holding partner organisations to account for operational delivery and uptake.

Specific activity that has been undertaken over the year includes:

- Support given to organise and deliver the annual joint children's and adult's Safeguarding Conference
- Daniel Pelka SCR learning shared
- Training Sub Group away-day held to review past, present and future priorities
- Training Sub Group split in to east and west Berkshire
- Priorities for action agreed in line with revised LSCB Business Plan 2015/16
- Voluntary sector became part of Sub Group membership
- Current and emerging needs discussed and prioritised for future L&D opportunities
- Training programme for 2015-16 created and approved
- Identified local issues, such as sibling on sibling abuse, were incorporated into learning modules
- A new action plan agreed for 2015-16

The training programme was created by the Operational L&D Sub Group, based on past trends and emerging needs. The headline figures associated with the programme include;

- 22 courses run through the LSCB programme (92% of the planned programme)
- 355 candidates attended the courses (over 16 candidates per course)
- 46% of the places were taken by Local Authority workers, with 21% from Health and 33% from others (12% of these being from PVI)
- Allegations management was the most popular course for other agencies, including schools (32 candidates)
- 53% of people felt the immediate impact of the training was significant or very significant with 45% stating there was some immediate impact.

The e-Learning offer for the LSCB Programme focused on two main learning opportunities, this being CSE (Child Sexual Exploitation) and USC (Universal Safeguarding). The headline figures for the programme include;

- 1034 candidates completed the USC e-learning
- 73 candidate completed the CSE e-learning
- 21% of candidates who started the course completed it

The figures have highlighted an issue in the management information as well as behaviours, relating to candidates starting the courses but not completing them at the first attempt and this is being reviewed.

Impact:

SCR learning has been successfully shared within the Sub Group and used to inform revisions to learning and development interventions (e.g. training courses or e-learning content). This has meant that candidates were aware of current cases and the learning they provide, thereby influencing work practices and behaviour and so having a positive impact on the outcomes for Children and Young People.

The training figures suggest the learning and development programme has had an impact on a significant number of attendees, meaning that candidates work practices and behaviour are influenced, leading to a positive impact on the outcomes for Children and Young People.

Section 11 Panel

Section 11 of the Children Act 2004 places duties on a range of organisations and individuals to ensure their functions, and any services that they contract out to others, are discharged having regard to the need to safeguard and promote the welfare of children.

Pan Berkshire Approach

The six Berkshire LSCBs work together through the Section 11 (S11) Panel. Its purpose is:

- To oversee the S11 process for all Pan Berkshire organisations and to support improvement. This currently involves Berkshire wide statutory and voluntary organisations of which there are nine of a significant size and scope.
- To set clear expectations with the LSCBs and those organisations about the timeframe and process for submission of a self-assessment section 11 audit, and ongoing development towards compliance.
- Review and evaluate S11 returns of the full three yearly audit (including a mid-term review) of S11 Children Act 2004 for Pan Berkshire organisations, in order to make an assessment of agencies compliance with the duty to safeguard. New round of assessments to commence from May 2015.

Achievements:

- Reviewed S11 Panel Terms of Reference to ensure the Panel is meeting the LSCB's Statutory requirements.
- S11 self-assessment Tool updated and now available electronically.
- S11 self-assessment timetable has been agreed to ensure all agencies submit a response over the next 18 months and then receive a mid-term review 18 months after submission.
- There has been consistent attendance by most agencies although continuity of police and children's social care representation remains a significant challenge that requires escalation.

Challenges:

- Good practice was identified in terms of the process of self-assessment and how organisations can learn from each other to ensure it is routine practice.
- Chairing of the group has seen some change.
- Going forward there needs to be clearer links with Learning and Development Sub Groups.
- There has been confusion as to the frequency and nature of reporting from the Sub Group to individual LSCBs and proposals regarding single point reporting directly to the Independent Chairs is welcomed.

Themes from the first round of S11 returns:

- There is a need for greater understanding of 'safeguarding supervision' across the children's workforce and explore opportunities for multi-agency developmental supervision or case supervision

- There is a need for easy access to safer recruitment training. Although this is happening, it does not appear to be sufficiently well co-ordinated. It is suggested that all partner agencies are cognisant of their individual responsibilities and that LSCB's incorporate this into their training strategy. It would seem essential that responsibility for commissioning and delivering training is evident, and its quality is routinely monitored.
- S11 Submissions from Local Authorities were variable, although with the new methodology going forward a standard expectation will become clearer.
- CAF and early help arrangements appear to differ across organisational boundaries, which can be of challenge to Pan Berkshire organisations utilising different referral methods and subsequent pathways.
- Although organisations did have a named senior person responsible for safeguarding, at times it was unclear how this influenced operational practice. The responsibility to have a named person was well understood but there was little evidence of understanding of the actual range of responsibilities this entailed.
- The process for obtaining DBS checks, particularly for those in smaller voluntary organisations needs to be made clearer. This is intelligence that has come from individual LSCB's.
- While training is available the demand for multi-agency training appears to be greater than the volume of staff in some organisations. The need for employers to clarify the required pathways together with clearer guidance regarding the relevance of inter-agency training by LSCBs would appear to be important as delivery of such events becomes separated across the East and West of the region.
- Information sharing is a feature in SCR's but this did not come out strongly as an issue in Section 11. Going forward this should be explored further when returns are being presented.

Future Plans for the Panel for 15/16

- 3 year cycle of S11 audits to be commenced in May 2015 on an ongoing rolling programme which incorporates an 18 month mid-term review to monitor progress of action plans.
- Agencies to be invited to present their S11 self-assessments to the Panel to enable scrutiny and challenge of each agency enabling greater discussion and learning.
- Agree a process to ensure that best practice evidence is incorporated into Berkshire processes and that learning is shared.

Serious Case Review Group

This group receives and reviews all cases referred to the group where staff from any partner agency of the Safeguarding Children Boards in Berkshire West have identified potential learning. The group, which is administered by Reading LSCB, will also consider cases where a referral has been made to the group from the Berkshire Child Death Overview Panel (CDOP)

Recommendations will be made to the Chair of the Berkshire West Local Safeguarding Children Boards (LSCBs) when the group agrees that the criteria has been met to undertake a serious case review (SCR) as defined in Working Together to Safeguard Children (2015). Where the group agrees that the criteria for a SCR has not been met it might recommend a partnership review of the case.

Learning from published SCRs will be shared by the group for dissemination across partner agencies of the LSCBs.

The Berkshire West Case Review Group was formed from an amalgamation of the three previous serious case review groups across Berkshire West at the beginning of 2015. The group is currently meeting every two months, and has so far only met three times. In this time six cases have been reviewed, with the recommendation that an SCR be undertaken in two cases, although one had a query regarding the criteria. In one of these cases, further information meant that an SCR was no longer appropriate but a partnership review will be completed. In the other case, the National Panel of Independent Experts in Serious case Reviews was consulted and they confirmed it did not meet the SCR criteria. A partnership review will be undertaken instead. One further case identified good practice and a storyboard will be produced to aid learning. Wokingham commissioned a practice review into Child B and learning from this review will be disseminated.

Impact

This is a new group and therefore its impact and outcomes are yet to be measured. It is envisaged that the amalgamation of the previous three SCR groups will:

- enable a shared process for referral to the group and;
- enable shared learning from serious case reviews and partnership reviews across the three areas of Berkshire West and ultimately across Berkshire, via the Learning and Development sub group of the three LSCBs.

Ongoing challenge

- Representation from the local authorities has not been consistent for either meeting.
- Representation from Early Years has now been agreed but needs to remain consistent.
- LSCBs to be clear about the content and regularity of reports from the group to the LSCB.

Child Death Overview Panel

The LSCB is responsible for ensuring that a review of each death of a child normally resident in the LSCB's area is undertaken by a CDOP. CDOP have a fixed core membership drawn from organisations represented on the LSCB with flexibility to co-opt other relevant professionals to discuss certain types of death as and when appropriate.

In Berkshire as a whole, there has been an overall reduction in reviewed deaths from 58 in 2012/13 to 60 in 2013/14 to 50 in 2014/15. It is difficult to attribute causes for the reduction however the panel took consistent action to promote;

- neonatal reviews and thematic risk factor monitoring;
- the 'one at a time' message for those undergoing IVF treatment
- a consistent set of recommendations for 'safe sleeping' – which all agencies adopted

It is pleasing to note a similarly low number of deaths had been sustained in 2014/15 and a total of 50 child deaths have been recorded and 52 reviewed. (Deaths waiting for post mortems, inquests or police investigations may be delayed).

The annual number of child deaths reported in Wokingham in 2014-15 was 11 which compares with a total of 4 deaths in 2013-14

1 was classified as 'chronic medical condition'

3 were classified as 'chromosomal, genetic and congenital anomalies'

2 were classified as 'perinatal/neonatal event'

1 was classified as 'infection'

1 was classified as 'acute medical or surgical condition'

3 remain to be reviewed.

5 children were male and 6 female

2 unexpected child deaths requiring rapid response in 2014/15 equivalent to 2 in 2013/14

Ethnicity: 4 were White British; 1 Black African; 1 Asian or Asian British: Pakistan; 1 Asian or Asian British: Any other Asian background; 4 were Unknown

The work of the multiagency subgroup set up to analyse the register of all child deaths related to neonatal anomalies has informed a paper reported at the National CDOP conference in December 2014. This made the following recommendations;

- Ensure continuing collection of data on ethnicity and consanguinity in the dataset
- Consider including collecting indices of deprivation in the dataset
- Continue existing genetic working party and educational initiatives
- Continue sharing information and learning with other CDOPs
- Continue to contribute to regional/national collaborations/meetings

As reported in the mid year report the panel has responded to two accidental drownings in Berkshire sharing advice from the Health and Safety Executive. Follow up work with the Environment Agency has promoted improved signage at a range of bridges over the Jubilee River when young people may be tempted to jump in.

The panel have shared learning from the Thames Valley Cancer Network on culturally appropriate ways of marking a child's death. This has been circulated to social care and health staff and shared with education colleagues.

The panel are assured that work on reducing pre term births is also a regional health priority as many of the risk factors relate to the health of the mother antenatally and the care she receives within that period. Thames Valley Childrens and Maternity network has been promoting training to increase awareness of the optimum way to measure fundal height through the midwifery services. This is one of many further actions that the Oxford Health Sciences Academic network will take forward which is also focussed on standard setting and the introduction of screening for cervical length. The aim is to achieve a consistent screening and treatment programme in all hospitals in the Thames Valley.

Quality and Performance

Working Together states that in order to fulfil its statutory functions under regulation 5 an LSCB should use data and, as a minimum, should:

- assess the effectiveness of the help being provided to children and families, including early help;
- quality assure practice, including through joint audits of case files involving practitioners and identifying lessons to be learned;

The role of the Wokingham LSCB Quality Assurance and Performance Subgroup is to ensure there are sound mechanisms for monitoring, evaluating and auditing safeguarding activity in place, particularly in relation to front line services, and ensuring that improvements are made to deliver better outcomes for children. Also, its role is to demonstrate that the LCB is a ‘learning partnership’ that has a strong focus on impact and effectiveness, and when necessary, escalate any identified risk in order to provide assurance to the Board to enable them to carry out their statutory responsibilities.

Achievements:

- Restructuring and merging of the Monitoring and Effectiveness, Quality Assurance and Pan Berkshire Performance subgroups into one subgroup with a local focus.
- Approved new monitoring Dataset based on the ‘Children’s Safeguarding Performance Information Framework 2015’ and implementation of a themed reporting scorecard linked to the LSBC key priorities.
- Development and implementation of an audit work plan linked to the LSCB core priorities. This also included a basic audit tool methodology.
- Completion and reporting on a number of Audits including action plans which included:

1) Ingson WSCB Audit report – A Review and Analysis of Partnership Working
2) Audit of 10 most recent discontinued Child Protection Plans, Wokingham Borough Council
3) Safeguarding Children Audit - Berkshire West Clinical Commissioning Groups(CCGs)
4) Home Start Wokingham District – Final QA Report May 2014
5) Missing Children Audit Update, Wokingham Borough Council

Challenges:

Audits are undertaken by different agencies using different audit templates which can prove challenging when trying to identify common themes/issues. Also, membership of the group was poor when the sub group was established but a letter was sent to individual agencies encouraging them to send a representative and this has resulted in much improved attendance by the majority of agencies.

Impact

The group was able to identify and report on data trends and audit outcomes impacting children and young people where further immediate actions were required or raised awareness in support of keeping children safe. These were fed back to the Board where further discussion and actions have been identified. Some areas included:

- GPs safeguarding training
- Health of LAC reporting

Ongoing Challenge

- The group will continue to push for scheduled multi-agency audits take place in a timely manner but resources and engagement by all partners is key to achieving this.
- The group will monitor Section 11 audits when available, but so far this has not been possible due to the lack of information.

Communication and Engagement

Effective communication is crucial to ensure that the core business of the WCSB is implemented and that the children and young people in Wokingham Borough are effectively safeguarded.

This sub group provides communication support to members of the WCSB, enabling them to ensure the workforce, children and parents and other key stakeholders understand the Board's role, function, achievements and priorities; and how it affects them. It does this by communicating activities to raise awareness of key issues to promote the safety and wellbeing of children and young people within the Wokingham Borough among those audiences with whom WCSB has no pre-existing or limited relationships with. It also encourages the participation and voice of children and young people.

The current chair of the sub group took over the role in February 2015. Since February the Communication and Engagement Strategy and action plan has been revised in light of the Board's new Business Plan for 2015/16 which sets out clearly its priorities for the coming year, shared messages and the actions to sustain current improvements.

Achievements

The sub group has been instrumental in developing and supported the following:

- Challenge days
- Lunchtime session for professionals
- Private fostering advert in Primary Times
- Awareness raising sessions on Levels of Need for childminders and early years representatives
- Articles in Wokingham Borough News (WBC's resident's newsletter) regarding safeguarding, Board's role and new chair
- Article in Primary Times - Board and new chair
- Internal article for staff and partner agencies – Board and new chair
- Media protocol drafted

Challenges

The main challenge is ensuring all agencies are represented on the Communications and Engagement Sub Group. Since the new chair took on the role, letters have been issued to all partner agencies asking them to provide a communications representative to either join the group or be its 'named' contact to help disseminate messages. As a result CCG and Police are now involved with the sub group.

The focus for the past 4 months has been to agree strategy, action plan and media protocol. The challenge now is to implement it.

The primary responsibility for implementing it lies with the Wokingham Safeguarding Children Board. All members must ensure they take responsibility for communicating all key information within their respective agencies ensuring any issues identified within their own organisation are communicated to the Board.

Resources remain a challenge both in terms of budget and people. £1,000 has been allocated for communications and marketing work. This is a modest budget and could be best used on social media campaigning to get our main messages across to the public.

Child Sexual Exploitation Strategic Sub Group

The work of the WSCB CSE Strategic Sub Group is underpinned by the “Safeguarding children and young people from sexual exploitation: Supplementary guidance to Working Together to Safeguard Children” (June 2009). This document was issued under Section 7 of the Local Authority Social Services Act 1970 which means that, except in exceptional circumstances, local authorities must act in accordance with the guidance. In addition it is issued by the Home Office as guidance to police forces as a Home Office circular.

Challenges

The strategic group makes the following recommendations which will assist its efforts to deliver the planned work for the coming year:

- a) The Board and other LSCBs in the region to commission a pan Berkshire CSE strategic review to ensure cross boarder work to safeguard children is supported, enabled and robust.
- b) Public health to assure the Board that the scheduled work about sexual health planned for early 2015/2016 will include appropriate reference to CSE.
- c) The Board should seek assurance from all key partners regarding CSE training being offered to frontline workers, independently and jointly.
- d) The Board should seek assurance from agencies not attending the CSE Strategic and Operational Groups regarding their attendance and inputs either directly or ensure that their commissioned agencies attend.
- e) All partner agencies should continue to resource, and strengthen, the CSE work currently underway under the auspices of Wokingham Safeguarding Children’s Board.

Lay Member Perspective

It is most pleasing to be able to report a significant transformation in the processes and effectiveness of the Wokingham Safeguarding Children Board since I became one of the first two lay members of the Board four years ago.

If what follows sounds over-critical, it represents first impressions and also paints a picture of just how far the Board has changed and improved over that period. First impressions (shared with my fellow lay member since retired) were of a ‘talking shop’ with mountains of paper, a welter of not terribly helpful or meaningful data, and a great deal of attention being paid to some very worthy, objectives, plans and aspirations without too much apparent action or accountability.

Representation from partner agencies seemed to lack continuity with too many representatives appearing to us not to be fully engaged. We felt that most of the representatives came to meetings briefed to defend their own agency and to rebut any challenges to their professionalism or

effectiveness. The annual report was long winded, verbose and again lacking 'bite' and true accountability. My fellow lay member and I frequently used to ask each other after meetings just what had actually been achieved and how many children's life chances had been enhanced by so much time and commitment. Indeed real children seemed to play little part in our discussions.

What a change today! There is much more continuity of representation and a high level of engagement. Discussions are far more focussed with an element of challenge accepted and even welcomed. Meaningful audits of agency performance are being carried out and robustly monitored. The annual report is much shorter and crisper and contains meaningful objectives and action plans as well as aspirations. Above all, the 'voice of the child' is more and more at the heart of discussions and is being heard and listened to.

I have been from the outset a member of the multi-agency Performance and Quality sub group and its predecessors. Progress in that group has mirrored that of the Board itself. There has been a significant move from purely quantitative to qualitative data. Information provided and considered is much reduced in quantity but far more focussed, meaningful and useful. In my early days audit processes only seemed to be talked about and planned without the group seeing let alone evaluating any end product. Single agency and multi- agency audit reports are now coming forward and being critically analysed and evaluated.

I am greatly encouraged by the work the Board is undertaking to identify priority areas for safeguarding Wokingham's children such as potential Child Sexual Exploitation.

The complexities posed in providing effective and appropriate safeguarding services in all communities, especially in these times of severe financial constraints, cannot be underestimated. Members continue to evidence levels of commitment, energy and enthusiasm to achieve the aims of the Board and take forward national and local safeguarding policies to meet local needs.

Developing a safe and effective workforce is key to keeping children safe. The commitment of agencies to supporting the Board's processes and activities is now very evident and I now have real belief in the ability of the Board to exercise real impact and influence. on improving outcomes for all children in Wokingham.

Peter Whittaker – Lay Member

Appendices

1. Glossary

BHFT	Berkshire Healthcare NHS Foundation Trust
BME	Black and Minority Ethnic
CAF	Common Assessment Framework
CAFCASS	Children and Family Court Advisory and Support Service
CAMHS	Child and Adolescent Mental Health Services
CCG	Clinical Commissioning Group
CDOP	Child Death Overview Panel
CIC	Children in Care
CMoE	Children Missing out on Education
CSC	Children's Social Care
CQC	Care Quality Commission
CSE	Child Sexual Exploitation
DfE	Department for Education
EHC	Education, Health and care Plan
FGC	Family Group Conference
FGM	Female Genital Mutilation
IRO	Independent Reviewing Officer
JSNA	Joint Strategic Needs Assessment
LAC	Looked After Child
LADO	Local Authority Designated Officer
LDD	Learning Difficulties and Disabilities
LSCB	Local Safeguarding Children Board
MAPPA	Multi-Agency Public Protection Arrangements
MARAC	Multi-Agency Risk Assessment Conference
MASH	Multi-Agency Safeguarding Hub
NEET	Not in Employment, Education or Training
ONS	Office of National Statistics
PSCHE	Personal, Social Care and Health Education
RBFT	Royal Berkshire NHS Foundation Trust
SARC	Sexual Assault Referral Centre
SCR	Serious Case Review
SEN	Special Educational Needs
TVP	Thames Valley Police
VCF	Voluntary, Community and Faith
WBC	Wokingham Borough Council
WSCB	Wokingham Safeguarding Children Board
YOT	Youth Offending Team

2. Extracts from Working Together 2015

Chapter 3.1: Statutory objectives and functions of LSCBs

Section 14 of the Children Act 2004 sets out the objectives of LSCBs, which are:

- (a) to coordinate what is done by each person or body represented on the Board for the purposes of safeguarding and promoting the welfare of children in the area; and
- (b) to ensure the effectiveness of what is done by each such person or body for those purposes.

Regulation 5 of the Local Safeguarding Children Boards Regulations 2006 sets out that the functions of the LSCB, in relation to the above objectives under section 14 of the Children Act 2004, are as follows:

- 1 (a) developing policies and procedures for safeguarding and promoting the welfare of children in the area of the authority, including policies and procedures in relation to:
 - (i) the action to be taken where there are concerns about a child's safety or welfare, including thresholds for intervention;
 - (ii) training of persons who work with children or in services affecting the safety and welfare of children;
 - (iii) recruitment and supervision of persons who work with children;
 - (iv) investigation of allegations concerning persons who work with children;
 - (v) safety and welfare of children who are privately fostered;
 - (vi) cooperation with neighbouring children's services authorities and their Board partners;
- (b) communicating to persons and bodies in the area of the authority the need to safeguard and promote the welfare of children, raising their awareness of how this can best be done and encouraging them to do so;
- (c) monitoring and evaluating the effectiveness of what is done by the authority and their Board partners individually and collectively to safeguard and promote the welfare of children and advising them on ways to improve;
- (d) participating in the planning of services for children in the area of the authority; and
- (e) undertaking reviews of serious cases and advising the authority and their Board partners on lessons to be learned.

Regulation 5 (2) which relates to the LSCB Serious Case Reviews function and regulation 6 which relates to the LSCB Child Death functions are covered in chapter 4 of this guidance.

Regulation 5 (3) provides that an LSCB may also engage in any other activity that facilitates, or is conducive to, the achievement of its objectives.

Chapter 3.4: Statutory Board partners and relevant persons and bodies

Section 13 of the Children Act 2004, as amended, sets out that an LSCB must include at least one representative of the local authority and each of the other Board partners set out below (although two or more Board partners may be represented by the same person). Board partners who must be included in the LSCB are:

- district councils in local government areas which have them;
- the chief officer of police;
- the National Probation Service and Community Rehabilitation Companies;
- the Youth Offending Team;
- NHS England and clinical commissioning groups;

- NHS Trusts and NHS Foundation Trusts all or most of whose hospitals, establishments and facilities are situated in the local authority area;
- Cafcass;
- the governor or director of any secure training centre in the area of the authority; and
- the governor or director of any prison in the area of the authority which ordinarily detains children.

The Apprenticeships, Skills, Children and Learning Act 2009 amended sections 13 and 14 of the Children Act 2004 and provided that the local authority must take reasonable steps to ensure that the LSCB includes two lay members representing the local community.

Section 13(4) of the Children Act 2004, as amended, provides that the local authority must take reasonable steps to ensure the LSCB includes representatives of relevant persons and bodies of such descriptions as may be prescribed. Regulation 3A of the LSCB Regulations prescribes the following persons and bodies:

- the governing body of a maintained school;
- the proprietor of a non-maintained special school;
- the proprietor of a city technology college, a city college for the technology of the arts or an academy; and
- the governing body of a further education institution the main site of which is situated in the authority's area.

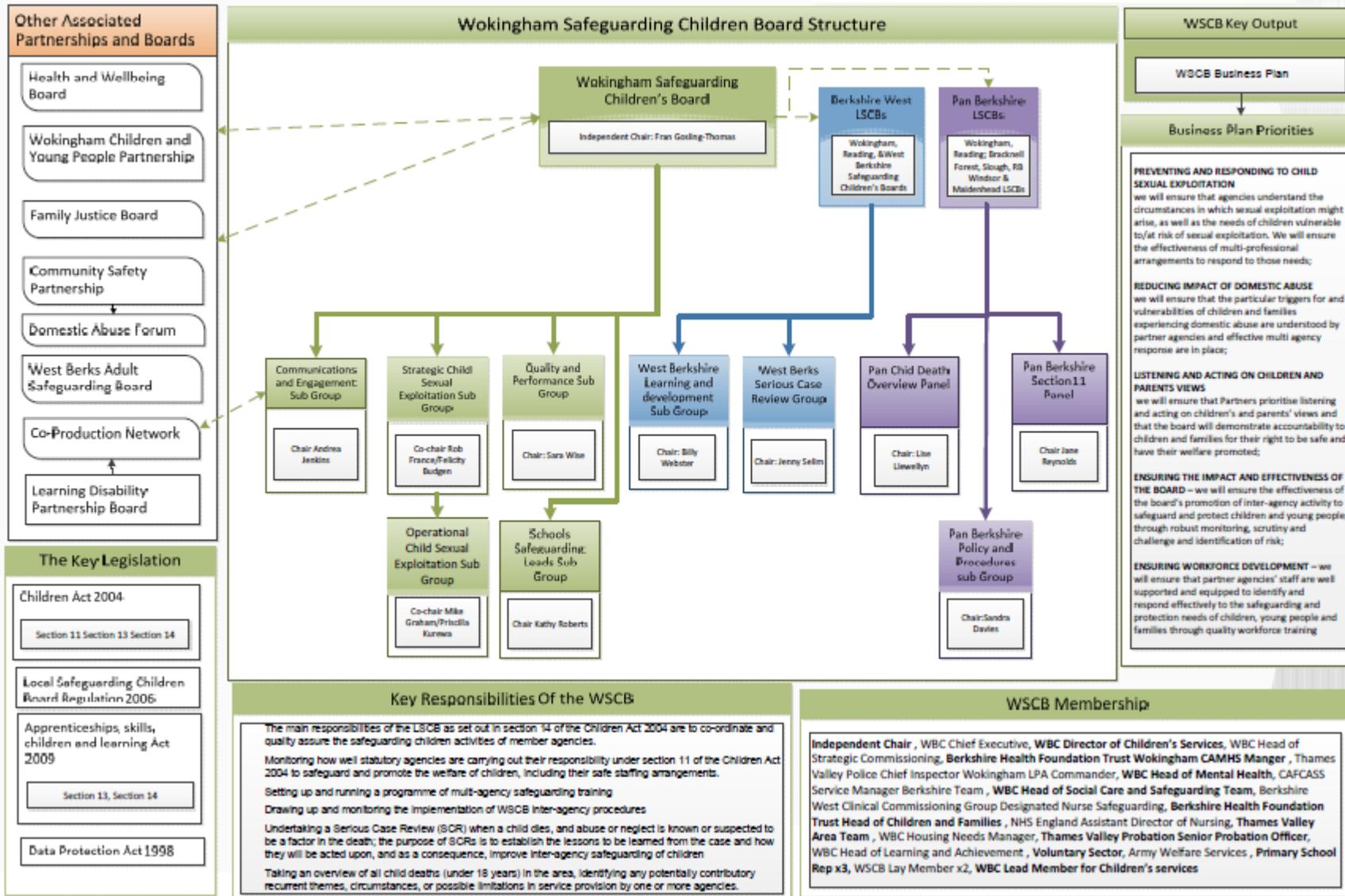
Chapter 5: Child Death Reviews

The Regulations relating to child death reviews:

The Local Safeguarding Children Board (LSCB) functions in relation to child deaths are set out in Regulation 6 of the Local Safeguarding Children Boards Regulations 2006, made under section 14(2) of the Children Act 2004. The LSCB is responsible for:

- (a) collecting and analysing information about each death with a view to identifying -
 - (i) any case giving rise to the need for a review mentioned in regulation 5(1)(e);
 - (ii) any matters of concern affecting the safety and welfare of children in the area of the authority;
 - (iii) any wider public health or safety concerns arising from a particular death or from a pattern of deaths in that area; and
- (b) putting in place procedures for ensuring that there is a coordinated response by the authority, their Board partners and other relevant persons to an unexpected death.

Working Together 2015 can be viewed via this link: <http://www.workingtogetheronline.co.uk>



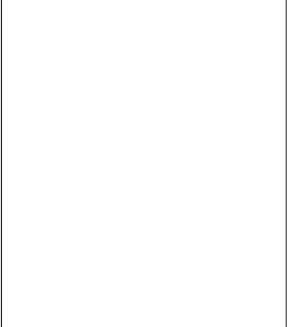
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4. Board Membership (March 2015)

LSCB members have a responsibility to attend all meetings and disseminate relevant information within their agency. Attendance at meetings is monitored to ensure attendance is regular and at an appropriate level. These records are presented to members on an annual basis as part of the LSCB's quality assurance process.

Attendance in Wokingham has generally been good this year and, if a member is unable to attend, they are asked to send a deputy to ensure all messages are disseminated to each agency. Any lack of agency attendance is addressed directly by the Business Manager or escalated to the Chair.

NAME	ROLE & AGENCY
	<p style="text-align: center;">Gabriel Amahwe Senior Probation Officer, Thames Valley Community Rehabilitation Company</p>
	<p style="text-align: center;">Sally Thomas Senior Service Manager, CAFCASS Berkshire</p>
	<p style="text-align: center;">Felicity Budgen Head of Children's Social Care and Safeguarding, Wokingham Borough Council</p>
	<p style="text-align: center;">David Cahill Director- Wokingham Locality, Berkshire Healthcare Foundation Trust</p>



Andy Couldrick

Chief Executive, Wokingham Borough Council



Christine Dale

Head of Mental Health, Wokingham Borough Council



Debbie Daly

Nurse Director, Berkshire West CCG Federation



Drusilla Derrick

Headteacher Radstock Primary School, Primary School Representative



Robert France

Chief Inspector Wokingham LPA Commander, Thames Valley Police



Corrina Gillard

Headteacher Emmbrook Infant School, Primary School Representative



Frances Gosling-Thomas

Independent Chair, WSCB



Brian Grady

Head of Strategic Commissioning, Wokingham Borough Council



Charlotte Haitham-Taylor

Lead Member for Children's Services, Wokingham Borough Council

Antony Heselton

Head of Safeguarding, South Central Ambulance Service

Sheila Jenkins

Safeguarding Lead, Thames Valley Area Team, NHS England



Angie Mycock

Scheme Manager Home-Start Wokingham District, Voluntary Sector Representative



Louise Noble

Interim Head of Service, Berkshire CAMHS, Berkshire Healthcare Foundation Trust



Simon Price

Head of Housing, Wokingham Borough Council and Vice Chair WSCB



Alison Pugh

Early Years Team Manager, Wokingham Borough Council



Nicci Morris

Headteacher Hillside Primary School, Primary School Representative



Judith Ramsden

Director of Children's Services, Wokingham Borough Council

	<p style="text-align: center;">Claire Robinson</p> <p style="text-align: center;">Head Teacher, Holme Grange School, Independent School Representative</p>
	<p style="text-align: center;">Tom Scantlebury</p> <p style="text-align: center;">Deputy Head Teacher, Foundry College, Primary School Representative</p>
	<p style="text-align: center;">Jenny Selim</p> <p style="text-align: center;">Designated Nurse Safeguarding, Berkshire West CCGs</p>
	<p style="text-align: center;">Alan Stubbersfield</p> <p style="text-align: center;">Interim Head of Learning & Achievement, Wokingham Borough Council</p>



Peter Whittaker

Lay Member



Sara Wise

Head of Children & Families, Berkshire Healthcare Foundation Trust

5. Financial Contributions

The budget is monitored by the Business Manager with the majority of the budget spent on staffing to support the work of the Board.

REVIEW OF WOKINGHAM LSCB BUDGET CONTRIBUTIONS

Bracknell Forest	£103,604
Windsor + Maidenhead	£130,356
West Berks	£116,775
Cheshire East	£215,899
Rutland	£335,525

AVERAGE FOR OTHER COMPARATOR LSCB'S **£180,431**

Current budget for Wokingham LSCB **£75,000**

	Ave % for LSCBs (above)	Ave % for South LSCBs	Current % Wokingham	Current Actual	Proposed % Wokingham uplift
Council	64%	56%	34.3%	£26,105	43.26%
CCG+NHS Trusts	20.7%	20%	27.3%	£20,500	23%
Police	1.7%	10.4%	3.33%	£2,500	10%
Probation	0.7%	1.6%	1.19%	£895	2%
Schools/ others	1.9%	9%	33.3%	£25,000	21.73%

AGENCY CONTRIBUTIONS

Spending:

Board Support Costs (excluding on costs) provided by WBC in addition to the above for 2014/15 equate to approximately £40,000 per annum.

LSCB Training: proposed increase from £6,000 to £30,000.

IT software costs: Tri X annual maintenance contract £3,350 (split between 6 authorities) and licencing software for website £1,160 per annum currently.

Marketing/publicity - £1,000per annum currently.

SCR Contingency - £6,000 per annum currently.

Development priorities within Business Plan - costings

Priority 1 – Child Sexual Exploitation – auditing, some of the cost of service re-design and campaign to raise awareness of the issue- £5,000

Priority 2 – Substance Misuse/Mental Health/Domestic Abuse – led by DAAT so costs to LSCB largely around QA - £1,000

Priority 3 – Voice of the Child – YP commissioners supported to help with interviews, attend LSCB meetings, travel costs to enable them to meet with other CYPP in the Borough, conference costs, awareness raising of safeguarding issues amongst CYPP including social media/newsletters, etc. £2,000

Priority 4 – Improving Impact and Effectiveness of the WSCB – costs included above regarding additional financial input by WBC.

Priority 5 – Training – members agreed this is an identified priority for WSCB and, to adequately ensure training requirements fulfil the needs of the priorities as identified in the Business Plan 2014/15 it is estimated an additional £22,000 is required during the next financial year.

6. Concerns Log

Ref no.	Enquiry / subject matter	Date Raised & by whom	Action taken	Tasked to	Date due	Status update and further action planned	Outcome/ Ongoing risks
1	Is there sufficient funding available to the WSCB in order to deliver the objectives/work programme within the Business Plan?	Fran Gosling-Thomas November 2014	<ul style="list-style-type: none"> Review of contributions to LSCB undertaken and presented at January 2015 Board meeting Letter sent to all partner agencies requesting enhanced contributions, resulting in further increases from two partner organisations Business Plan and priorities continuously monitored and reported to Board Efficiency savings identified and pursued Opportunities for collaboration and co-ordination of functions identified Submission made to Department for Education for grant to carry out a project to embed outcomes into the Board's quality and performance work - unsuccessful Projected expenditure analysis to be produced for the year 	Business Manager	April 2016	<ul style="list-style-type: none"> Explore further opportunities to bid for government grants Explore opportunities to gain sponsorship from local businesses Meeting following November Board of lead partner agency representatives/Chair/ Business Manager to agree WSCB contributions 2016/17 WSCB objectives being delivered to date 	<p><i>Outcome:</i> Increased budget contributions to enable business plan objectives to be fulfilled.</p> <p><i>Ongoing risk:</i> if budget not increased to fulfilling business plan objectives for 2016/17 (audit activity and increase in training/learning dissemination) and possible SCR costs in the future.</p>
2	Is safeguarding training accessible, sufficient and of good quality?	Rob France November 2014	<ul style="list-style-type: none"> Pan Berkshire Training Sub Group restructured to become separate East and West Berkshire Learning & Development Sub Groups to better reflect local training requirements Review and analysis of current training available presented to Board in January and areas for improvement identified Revised Business Plan identified training as a priority 	L&D Sub Group Chair	January 2015	<ul style="list-style-type: none"> Analyse impact of L&D challenge session and report to January Board Action plan to be monitored by L&D Sub Group 	<p><i>Outcome:</i> All staff trained to appropriate levels; training is accessible, of good quality and impact is evidenced.</p> <p><i>Ongoing risks:</i> training will be</p>

Ref no.	Enquiry / subject matter	Date Raised & by whom	Action taken	Tasked to	Date due	Status update and further action planned	Outcome/ Ongoing risks
82			<ul style="list-style-type: none"> • Multi-agency training available • Multi-agency training session resulting from practice review of Child A was well attended • Analysis of number of staff attending training from each agency undertaken and presented to West Berks Training Sub Group in February • Additional funding requested from partner agencies to boost funding for training • Thames Valley Police identified additional funding for multi-agency Child Sexual Exploitation training • Learning & Development Sub Group Strategy updates received at every Board meeting since November • West Berkshire Learning & Development Strategy agreed at July Board • Learning and Development a standing item on Board agendas • Monitor use of tool adopted by Learning & Development Sub Group to evaluate training • Challenge session on training in August to analyse individual agency training; accessibility of training; quality and impact to identify future training needs 				insufficient in terms of quality and accessibility and we will not be able to evidence impact. Single agency training not captured.
3	Is there a drift in implementing recommendations following a case review?	Debbie Daly/ Jenny Selim November 2014	<ul style="list-style-type: none"> • Restructured Serious Case Review Sub Group to cover Berkshire West • Process implemented for assessing cases for potential serious case review (attached to Terms of Reference) • Agency action plans in place to manage outcomes from practice reviews 	Serious Case Review Sub Group Chair	September 2015	<ul style="list-style-type: none"> • Develop action plan • Final version of report and action plan to be signed off at November Board meeting • Publicise report • Host two learning events on 	<i>Outcome:</i> all case reviews are identified and learning is disseminated in a timely fashion.

Ref no.	Enquiry / subject matter	Date Raised & by whom	Action taken	Tasked to	Date due	Status update and further action planned	Outcome/ Ongoing risks
83			<ul style="list-style-type: none"> Action Plan for Child A Practice Review signed off by Board at January Board meeting SCR Sub Group to continually monitor action plans post review Multi-agency training session held resulting from practice review of child A Terms of Reference for Child B Practice Review stipulates timeframe Appointment of Independent Chair to Child B Practice Review Child B practice review conducted week in August by an independent reviewer Draft report received in September Panel met to discuss and comments included in draft report 			<p>the practice review</p> <ul style="list-style-type: none"> Send learning to Windsor & Maidenhead Board Chair to incorporate into West Berkshire SCR/practice review learning Monitor implementation of action plan via SCR Sub Group 	<p><i>Ongoing risks:</i> drift following a case review to share the learning may delay impact of any recommendations.</p>
4	Are the voices of children, young people and families having an impact on shaping services in the Borough?	All Board members November 2014	<ul style="list-style-type: none"> Business Manager met with various groups of children and young people in January to identify their safeguarding concerns Report to January Board identified actions about engaging with children and young people in the Borough Primary and secondary school Head Teachers regularly feedback the child's voice Every audit now capturing the impact of the voice of the child Young People's Commissioners developed Children & Young People's version of the Annual Report 2014/15 		November 2015	<ul style="list-style-type: none"> Youth Offending Team and Business Manager to incorporate views of all children into the draft Safeguarding Pledge Sign off Safeguarding Pledge at November Board 	<p><i>Outcome:</i> Children, young people and families' voices are heard in all matters affecting them they help shape future service design and delivery.</p> <p><i>Ongoing risks:</i> Without the voice of children, young people and families influencing service delivery and</p>

Ref no.	Enquiry / subject matter	Date Raised & by whom	Action taken	Tasked to	Date due	Status update and further action planned	Outcome/ Ongoing risks
			<p>and presented to Board in March</p> <ul style="list-style-type: none"> • Young People's conference with WSCB members on 09/07/15 • Young commissioner attends Communications Sub Group 				<i>design we cannot meet their needs and expectations.</i>
84	5 Is the Board assured all agencies are working together to ensure children and families affected by domestic abuse are receiving services which meet their desired outcomes in a timely fashion?	All Board members November 2015	<ul style="list-style-type: none"> • Challenge session held on 29th April at which a number of agencies gave presentations about their work. • Board received report on challenge session at 13th May meeting and agreed the report should be shared with the Community Safety Partnership to incorporate into the Domestic Abuse Strategy • Challenge session report presented to CSP on 18/07/15 - agreed emerging themes/actions to be incorporated into Domestic Abuse Strategy. • Incorporate recommendations from challenge session into review of Domestic Abuse Strategy. • Take report to Health and Wellbeing Board and Children and Young People's Partnership to disseminate the learning as widely as possible 	Business manager	July 2015	<ul style="list-style-type: none"> • Monitor implementation of Domestic Abuse Challenge Session at January Board • Monitor implementation of recommendations from Child B Practice Review which relate to Domestic Abuse 	<p>Outcome: Children and families affected by domestic abuse feel services are meeting their needs rather than being made to fit into services which already exist.</p> <p>Ongoing risks: Without implementation of the issues identified in the challenge session Board members cannot assure themselves services are meeting the needs of children and</p>

Ref no.	Enquiry / subject matter	Date Raised & by whom	Action taken	Tasked to	Date due	Status update and further action planned	Outcome/ Ongoing risks
							families affected by domestic abuse.
85	7 Is the Board assured all Children in care are receiving timely health reviews?	Judith Ramsden March 2015	<ul style="list-style-type: none"> • WBC offers a financial incentive to older children in care to attend health reviews. • CCG/BHFT identified administrative issue as part of the problem for health reviews of CIC not taking place and rectified the issue. • CCG/BHFT increased administrative capacity to ensure sufficient resources were made available to carry out CIC health reviews. • CCG/BHFT to provided further update at September Board to assure members all CIC have received a health review. 	Debbie Daly/ David Cahill	Sept 2015	<ul style="list-style-type: none"> • CCG to look at options to carry out CIC health reviews for those children placed out of area and report back to November Board. • Continued monitoring at Q&P Sub Group - next meeting in December. 	<p><i>Outcome:</i> all children in care receive a health review in a timely manner.</p> <p><i>Ongoing risks:</i> lack of capacity in conducting health reviews for CIC placed out of area could prevent the CCG from delivering on completion of all CIC health reviews by end of July 2015.</p>

Ref no.	Enquiry / subject matter	Date Raised & by whom	Action taken	Tasked to	Date due	Status update and further action planned	Outcome/ Ongoing risks
86	8 Policy & Procedures Sub Group	Berkshire Business Managers	<ul style="list-style-type: none"> All partner agencies are aware and make use of Berkshire Policies & Procedures website. Assess representation by individual agencies and ensure correct nominees attend the Sub Group or send a delegate Bracknell LSCB Business Manager leading on liaising with Slough LSCB Business Manager who has responsibility for monitoring the contract. Clarity received over which policies and procedures an outside body keep up to date and which ones individual local authorities are responsible for keeping up to date. Escalated concerns to Thames Valley Chairs and Managers meeting on 11 June. Extraordinary meeting of P&P Sub Group to be called to ensure current suite of documents are compliant. Sandra Davies, Bracknell LA, appointed as Acting Chair of P&P Sub Group 	Louise Connolly	September 2015	<ul style="list-style-type: none"> Meeting of P&P Sub Group in December to evaluate options for host of Berkshire Safeguarding Procedures online. Escalation of concerns to Thames Valley Chairs and Leads Group in October. 	<p>Outcome: all professionals able to access up to date and of good quality policies and procedures.</p> <p>Ongoing risks: concern over partner agency's ability to resource Sub Group in the long term and costs for a possible new provider of online policies and procedures.</p>
	9 Are all GPs in Wokingham undertaking safeguarding	Sara Wise February 2015	<ul style="list-style-type: none"> 100% of GPs and GP staff have completed recent multi-agency safeguarding training. 	Sara Wise	Ongoing	<ul style="list-style-type: none"> Business Manager to attend TIPS day to raise awareness about multi-agency training available to health staff. 	Outcome: All GPs to have accessible and high quality safeguarding

Ref no.	Enquiry / subject matter	Date Raised & by whom	Action taken	Tasked to	Date due	Status update and further action planned	Outcome/ Ongoing risks
87	training of a sufficient standard and in a timely manner?		<ul style="list-style-type: none"> CCGs identified the need to assess safeguarding training in a future audit of GPs as only 86% of surgeries which responded reported practice staff were up to date and compliant with required training and only 57% of surgeries ensure all new staff receive level one safeguarding training with first three months of employment. Learning & Development Sub Group to assess options currently available for safeguarding training meets the need of GP and surgery staff. 			<ul style="list-style-type: none"> Monitoring of L&D Sub Group recommendations regarding opening up single agency training to all partners and ensuring training is as accessible as possible. Annual safeguarding report conducted by CCGs to be repeated in December 2015 and reported to Q&A Sub Group. 	<p>training.</p> <p>Ongoing risks: If GPs are not undertaking sufficient training there could be gaps in identification and referral of children and families.</p>
10	Lack of compliance by GPs with request for child protection reports	Sara Wise February 2015	<ul style="list-style-type: none"> Timely response by GPs to requests for child protection reports LA to notify CCG each time they request a child protection report. CCG to continue to monitor and challenge GPs regarding non-submission of child protection reports. 	Liz Stead/Anne Randall		<ul style="list-style-type: none"> Monthly monitoring by Referral and Assessment Team Manager and Designated Nurse Safeguarding Lead at CCG. Report to Q&P Sub Group in December. 	<ul style="list-style-type: none"> Risk of GPs not being involved in child protection cases and lack of information may impact decision making.
	Completed - previous concerns						
	Is it clear all schools in the Borough are receiving adequate safeguarding	All Board members November 2014		Schools safeguarding Sub Group	Sept 2015		Outcome: All schools in the Borough receiving relevant safeguarding information from WSCB

Ref no.	Enquiry / subject matter	Date Raised & by whom	Action taken	Tasked to	Date due	Status update and further action planned	Outcome/ Ongoing risks
	information from WSCB?						Ongoing risks: children are at risk if schools representatives are not aware of and sharing key information, such as good practice safeguarding policies and latest guidance.
88	Is the Section 11 Sub Group well managed and providing useful information to the Board about those organisations completing their Sct 11 returns?	All members March 2015	<ul style="list-style-type: none"> • Business Manager requested Section 11 report from Sub Group Chair for March, May and July Board but the Chair was ill and the Vice Chair was also unable to attend to present the paper. • Chair raised issue at Thames Valley Chairs & Managers meeting on 11 June • Letter from Berkshire Board Chairs to LA Chief Executives asking for representation at meetings. • Letter sent to Chair of Bracknell LSCB - agreed WSCB take over administration of the meeting • Meeting in September included Section 11 returns and reassurances process is working 		September 2015		

7. Top 10 Scorecard July 2015

SHORT LIST

Wokingham LSCB SCORECARD + Narrative

Indicator:

N4 - The rate of violent and sexual offences against children aged 0-17 per 10,000 Child and Young People population

Theme:

Outcomes for children and young people and their families.

KLOEs:

- Interrogate Child Protection Plans (CPP) looking at levels of child sexual abuse being recognised. Link to Child Sexual Exploitation (CSE) identification, reporting back to Subgroup. *This will be in the Children's Social Care (CSC) audit plan for 2015/16.*
- Improve knowledge of types of offences being committed locally, reporting back to next Subgroup meeting.
- Report on a sample of recent cases (10) to be prepared for next meeting, jointly by Police and Social Care. How many didn't lead to court proceedings and why not? *This will be in the CSC audit plan for 2015/16.*

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Wokingham				Direction of Travel	Comparator and context
Period 1	Period 2	Period 3	Period 4		
2014/15	2014/15	2014/15	2015/16		
Q2	Q3	Q4	Q1		
47 Offences	59 offences	50 Offences	66 Offences	↑	Comparative information is not available for under 18s. Wokingham LPA has a significantly lower number of reports of ALL Violent Offences per 10,000 when compared to our Most Similar Groups. Wokingham LPA had an increase in the number of violent offences against young people reported during quarter 1 2015-16. The main increases were for numbers of reports of Violence with Injury and Sexual Offences.
Comprising: Violence with injury	Comprising: Violence with injury	Comprising: Violence with injury	Comprising: Violence with injury	↑	
12	11	12	20	↓	
Violence without injury	Violence without injury	Violence without injury	Violence without injury	↑	
22	14	24	21		
Sexual offence	Sexual offence	Sexual offence	Sexual offence	↑	
13	34	14	25		

Indicator:

N6 - Percentage of children and young people aged 0-14 attending accident and emergency due to unintentional and deliberate injuries

Theme:

Indicator has changed to cover children aged 0-14 rather than 0-17. Injuries are a leading cause of hospitalisation and represent a major cause of premature mortality for children and young people. They are also a source of long-term health issues, including mental health related to experience(s). The inclusion of this indicator is key for cross-sectoral and partnership working to reduce injuries, including child safeguarding.

KLOE:

- Understand who is using A&E (might be an indicator of hidden abuse or a commissioning gap for CCG). *In Q1 2015/6 there were 9 young people from Wokingham attending A&E for Deliberate Self Harm, none of whom were children in care.*
- Are there a group of children attending frequently? *Not in Q1 2015/6*
- Are there avoidable attendances?

Recommended action: Royal Berks Hospital to offer LSCB Main Board meeting in September further analysis.

06

Wokingham			Direction of Travel	Comparator and context
1 April – 30 June 2014				
16.40%				West Berks 6.4%
The national data collection now shows information on the rate per 10,000 children aged 0 – 14				Reading 11.0%
	2013	2014		
Wokingham	73.23	75.49		
SE Region	93.37	103.66		
England	103.83	112.16		

Indicator:

N9 - Percentage of referrals leading to the provision of a social care service (as defined by the child becoming a child in need)

Theme:

Child protection activity including providing early help.

KLOE:

Testing the effectiveness of interventions to support Child in Need (CIN) and early help services.

Identifying support for children and families not meeting eligibility criteria – where do they go? Are cases transferred appropriately?

Reports from 2 recent external audits will be brought to the subgroup when finalised.

91

Wokingham	Direction of Travel	Comparator and context
2013/14 92% 2014/15 82.70%* (provisional) 2014/15 is based on local calculations and may change when the DfE publish our data in November 2015 * 2014/5 data contains a recording anomaly, where some contacts were coded incorrectly as referrals; boosting the number of referrals and consequently depressing the percentage of referrals leading to the provision of services.		2013/14 Statistical neighbours 96% National 98%

Indicator:

N12 Rate of children becoming the subject of a child protection plan for physical, emotional and sexual abuse or neglect (rate per 10,000 CYP population)

Theme:

Child protection activity including providing early help

KLOE:

Is there a “safe” CPP level for our community / cross ref. CIC levels

- Is early help effective?
- What % point change is relevant?
- Impact of Innovation Programme on CPP movement

Analysis of referral to CPP pathway “conversion” rates, plus IDACI (deprivation) impact to be added to audit programme for coming year. This will be in the CSC audit plan for 2015/16.

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Wokingham				Direction of Travel	Comparator and context
Period 1	Period 2	Period 3	Period 4		
2011/12	2012/13	2013/14	2014/15	↓	2013/14 Statistical Neighbours 31.9 National 38.1
19.4	22.1	24.6	13.5 This is based on local calculations and may change when the DfE publish our data in November 2015		

Indicator:

N18 - Percentage of children becoming the subject of a child protection plan for a second or subsequent time (within two years of the previous plan's end date)

Theme:

CPP Report has been to WBC Corporate Leadership Team and WBC Children's Services Overview & Scrutiny Committee
The issues causing high numbers has been identified and resolved.

Wokingham				Direction of Travel	Comparator and context	
Period 1	Period 2	Period 3	Period 4			
	2012/13	2013/14	2014/15	↓	2013/14	2013/14
	30.40%	21.10%	16.40%		Statistical Neighbour 20.50%	National 15.80%
			This is based on local calculations and may change when DfE publish in November 2015		The percentage of children in the Wokingham Borough who have become the subject of a CPP for a second or subsequent time has decreased significantly year on year. Wokingham was higher than both Statistical Neighbours and National results for 2013/14, however performance has improved locally in 2014/15. Comparative data for 14/15 will not be available until November 2015.	

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Indicator:

Local 1a - Number of significantly vulnerable children (CIC and CPP) who require CAMHS

Theme:

WSCB challenge to agency partner regarding current needs

KLOE:

What are the waiting times for assessments and services?

Young people who are flagged as CIC by the referring agency are prioritised and passed to a clinician for processing the same day.

Waiting times are managed through risk assessment with individual cases being assessed using a RAG rating approach based on clinical risk at the time of assessment. Those assessed as high risk will be prioritised with a risk mitigation and safety plan.

Waiting lists are reviewed on a weekly basis.

How many referrals result in no further action? How are these children supported? *Currently this data is not captured. There are ongoing conversations taking place with the relevant teams to capture this information moving forward.*

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Wokingham				Direction of Travel	Comparator and context
Period 1	Period 2	Period 3	Period 4		
2013/14 Q4	2014/15 Q1	2014/15 Q2	2014/15 Q3		Numbers have increased steadily each quarter for numbers of Children Looked After by Wokingham Borough Council who require CAMHS services.
13	8	15	17		
7 CIC	6 CIC	12 CIC	14 CIC		
6 CPP	2 CPP	3 CPP	3 CPP		

Indicator:

Local 1b - Number of significantly vulnerable children (CIC and CPP) accessing local CAMHS services

Theme:

The CCG commission the BHFT Tier 3 specialist service. When Wokingham children are placed outside Berkshire, their mental health needs will be met by the local provider, so there may well be some Wokingham LAC who are in receipt of a Tier 3 service which is not delivered by BHFT.

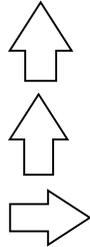
It would seem that BHFT are picking up more children in these two categories than previously, reflecting the work BHFT have been doing with Wokingham to ensure referrals are made as appropriate.

Referrals received that are marked as Looked After Children are passed to a member of the Triage Team for processing that day. A telephone triage is undertaken and, if the child meets the criteria for tier 3 services, they are either offered a face to face CPE assessment at a time appropriate to their risk assessment or are transferred to the appropriate CAMHS pathway.

The number of LAC in CAMHS has increased three-fold since Q1 2014/15 and is a likely reflection of the PCAMHS input to the Here4U team and work jointly undertaken between CSC and CAMHS.

A member of the PCAMHS team attends the Early Help Hub (EHH) at Wokingham. Here the role is to offer expert opinion and advice to the panel regarding appropriate referrals into CAMHS or signposting. Discussions are currently in progress regarding referrals being accepted through the EHH to aid the smooth journey of the young person.

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Wokingham				Direction of Travel	Comparator and context
Period 1	Period 2	Period 3	Period 4		
2014/15 Q1	2014/15 Q2	2014/15 Q3	2014/15 Q4		Numbers have increased steadily each quarter for numbers of Children Looked After by Wokingham Borough Council who have accessed CAMHS services.
7	14	Not available	17		
5 CIC 2 CPP	11 CIC 3 CPP		14 CIC 3 CPP		
2015/16 Q1 18 CIC					

Indicator:

Local 3 - Domestic Abuse Incidents in Wokingham where children are recorded on Police Crime System – Number of Children Linked to Incidents

Theme:

Domestic Abuse

KLOE:

Sample of last 20 cases to be analysed for next subgroup meeting

- were children involved in these cases?
- did assessments take care of the child’s voice
- for Domestic Abuse “repeats” group, what happened next?

Recommended action: Community Safety Partnership (CSP) to report on impact of new developments. This report to include N4 issues raised previously and be based on joint audit work undertaken between Police and Wokingham Borough Council.

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Wokingham				Direction of Travel	Comparator and context	
Period 1	Period 2	Period 3	Period 4			
1 April 2013 – 31 March 2014					Reading	West Berkshire
345					686	516
More recent information is available for MARAC cases. Number of children in the household of MARAC referrals: 2014-15 Q1: 55 Q2 38 Q3 50 Q4 47 2015-16 Q1: 47					The number of DA incidents with children recorded was significantly lower in Wokingham LPA for 13-14 compared to Reading and West Berks. More recent information for MARAC cases shows the number of children in the household of MARAC referrals has stayed relatively level for the last three quarters.	

8. LSCB Board Information

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Berkshire Local Safeguarding Children Boards
Child Protection Procedures available on line:
<http://berks.proceduresonline.com/index.htm>

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If you have any queries about the report or you require this information in an alternative format or translation, please contact Louise Connelly.

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